

TICK/POP/SNAPPING/BUZZ NOISE FROM DOOR PANEL WHEN OPERATING AUDIO SYSTEM— VEHICLES BUILT BEFORE 5/1/2009

TSB 09-12-7

FORD:
2010 Mustang

ISSUE

Some 2010 Mustang vehicles built before 5/1/2009 may exhibit a tick/pop/snapping/buzz noise when using the audio system at high volumes, bass levels, or voice broadcasts. A small piece of casting flash on the lower map pocket contacting the door panel is the source of the noise.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Obtain a piece of soft PVC foam (164-R4901) from the Rotunda Squeak and Rattle Repair Kit (164-R4900)
2. Cut a 1/2" (12.7 mm) wide strip of soft PVC foam lengthwise.
3. Using a Trim Stick or suitable tool gently push the 1/2" (12.7 mm) wide strip of soft PVC foam between the lower edge of the map pocket and door panel. Center the PVC foam under the door grab handle. (Figure 1)

WARRANTY STATUS: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage
IMPORTANT: Warranty coverage limits/policies are not altered by a TSB. Warranty coverage limits are determined by the identified causal part.

OPERATION	DESCRIPTION	TIME
091207A	2010 Mustang: Insert PVC Foam One (1) Door	0.2 Hr.
091207B	2010 Mustang: Insert PVC Foam Two (2) Doors	0.3 Hr.

DEALER CODING

BASIC PART NO.	CONDITION CODE
6323942	07

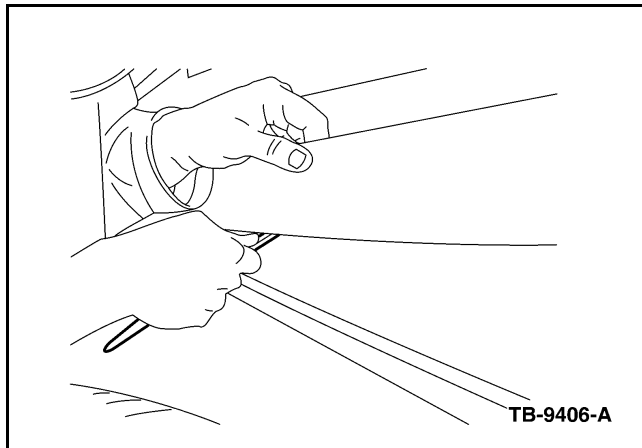


Figure 1 - Article 09-12-7

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.