



# TECHNICAL SERVICE BULLETIN

## Hard Top Headliner Loose And/Or Sagging

**22-2073**  
01 March 2022

### Model:

|                          |
|--------------------------|
| Ford<br>2021-2022 Bronco |
|--------------------------|

### Summary

This article supersedes TSB 21-2285 to update the vehicle model years affected.

**Issue:** Some 2021-2022 Bronco vehicles equipped with a hard top may exhibit a loose and/or sagging headliner. This may be due to the factory installation process. To correct the condition, follow the Service Procedure to re-adhere the headliner.

**Action:** Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

- 2021-2022 Bronco
- Hard top
- Loose and/or sagging headliner

### Parts

| Service Part Number | Quantity  | Description                  |
|---------------------|-----------|------------------------------|
| Obtain Locally      | As Needed | 3M™ 4298UV Adhesion Promoter |

**Warranty Status:** Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

### Labor Times

| Description   | Operation No. | Time        |
|---|---------------|-------------|
| 2021-2022 Bronco: Inspect And Repair Headliner Following The Service Procedure (Do Not Use With Any Other Labor Operations) | MT222073      | Actual Time |

### Repair/Claim Coding

|                 |         |
|-----------------|---------|
| Causal Part:    | 7854310 |
| Condition Code: | 33      |

### Service Procedure

1. Inspect the interior headliner. Is the headliner loose and/or sagging? (Figure 1)

Figure 1



- (1). Yes - proceed to Step 2.
- (2). No - this article does not apply.

2. Use gloves and a sponge to apply 3M™ 4298UV Adhesion Promoter on the area where the headliner is not adhered to the hard top. Be sure to not extend the adhesion promoter outside of the headliner area. (Figure 2)

Figure 2



3. Press the headliner back into position and hold for at least 40 seconds too allow the adhesive to set. (Figure 3)  
Figure 3



E364478

4. Confirm the headliner is properly adhered with no visible gaps. (Figure 4)

Figure 4



E364479

---

© 2022 Ford Motor Company

All rights reserved.

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.