



TECHNICAL SERVICE BULLETIN

Whistle Noise From Center Of Vehicle And/Or Climate Control Housing - Built On Or Before 24-Aug-2021

21-2352

13 October 2021

Model:

Ford
2021 Bronco

Issue: Some 2021 Bronco vehicles built on or before 24-Aug-2021 may exhibit a whistle noise coming from the front center of the vehicle and/or the climate control housing. This may be due to the sealing on the climate control case. To correct the condition, follow the Service Procedure to apply butyl tape to cover small holes in the fresh air inlet door.

Action: Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

- 2021 Bronco
- Built on or before 24-Aug-2021
- Whistle noise coming from the front center of the vehicle and/or the climate control housing

NOTE: Part quantity refers to the number of that service part number required, which may be different than the number of individual pieces. Service part numbers contain 1 piece unless otherwise stated. "As Needed" indicates the part is required but the number may vary or is not a whole number; parts can be billed out as non-whole numbers, including less than 1.

Parts

Service Part Number	Quantity	Description
Obtain Locally	As Needed	Butyl Tape, 3M® 08612 Windo Weld Round Ribbon Sealer Or Equivalent

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2021 Bronco: Diagnose And Install Tape Following The Service Procedure (Do Not Use With Any Other Labor Operations)	212352A	0.8 Hrs.

Repair/Claim Coding

Causal Part:	19B555
Condition Code:	68

Service Procedure

1. Open a front side window and cycle the heating, ventilation, and air conditioning (HVAC) control module recirculation mode to the ON and OFF setting while driving above 40 mph (64 km/h).
 2. Is a whistle noise heard with the HVAC control module recirculation setting in the ON position?
 - (1). Yes - proceed to Step 3.
 - (2). No - this article does not apply. Refer to Workshop Manual (WSM), Section 412-00.
 3. Turn off the HVAC control module recirculation mode.
 4. Remove the cowl panel grille. Refer to WSM, Section 501-02 Front End Body Parts > Removal and Installation > Cowl Panel Grille.
 5. Apply butyl tape over the 2 small holes on the top and bottom section of the fresh air inlet door of the climate control housing. (Figure 1)
- NOTE: This may be a blind operation and the fresh air inlet door needs to be in fresh air mode so it remains out of the way.**

Figure 1



6. Inspect the area the butyl tape was installed for correct location. Apply more tape if required.
 7. Reinstall the cowl panel grille. Refer to WSM, Section 501-02 Front End Body Parts > Removal and Installation > Cowl Panel Grille.
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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.