



TECHNICAL SERVICE BULLETIN

Intermittent No Key Detected Fault Message Displayed In The Instrument Cluster - Built On Or Before 09-Jul-2021

21-2251
30 July 2021

Model:

Ford 2021 Bronco

Issue: Some 2021 Bronco vehicles built on or before 09-Jul-2021 may exhibit an intermittent No Key Detected message displayed in the instrument cluster followed by a double horn chirp immediately after starting the vehicle. This may be due to a software parameter in the driver door module (DDM) and/or the passenger door module (PDM). To correct the condition, follow the Service Procedure to reprogram the DDM and PDM.

Action: Follow the Service Procedure to correct the condition on vehicles that meet all of the following criteria:

- 2021 Bronco
- Built on or before 09-Jul-2021
- Intermittent No Key Detected Fault message displayed in the instrument cluster followed by a double horn chirp immediately after starting the vehicle

Warranty Status: Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Special Service Part (SSP)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SSP/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2021 Bronco: Check Message Center And Reprogram The DDM/PDM (Do Not Use With Any Other Labor Operations)	212251A	0.4 Hrs.

Repair/Claim Coding

Causal Part:	15604
Condition Code:	04

Service Procedure

1. Reprogram the DDM and PDM using the latest software level of the appropriate Ford diagnostic scan tool.

© 2021 Ford Motor Company

All rights reserved.

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.