

# REPLACEMENT POLICY

\* All products are inspected and carefully packaged prior to shipping. Product will be replaced or exchanged if it is deemed defective in manufacturing, labeling or packaging. Products are sold without express or implied warranty or liability of any kind.

\* Upon receipt, inspect contents for damage or incompleteness. If shipping container is crushed, broken, opened, etc. upon receipt and contents are damaged or missing, immediately contact shipper. DO NOT apply. If the graphic is applied prior to notification, applicator assumes all responsibility.

\* Small wrinkles and/or bubbles in the premask are considered normal and will not negatively effect application. If there is any concern regarding the condition of the graphic prior to application, contact the shipper. If the graphic is applied prior to notification, applicator assumes all responsibility.

\* Prior to installation, please check all products for correct size, fit and color. Seller will not be held responsible for mistakenly applied product.

\* DO NOT allow backing paper to get wet. This will cause the adhesive to react with the paper and ruin the graphic. This is considered an application error and does not merit free a replacement.

\* If graphic is found to be defective during or after application, contact shipper immediately. Do not remove or discard graphic prior to speaking with shipper. A clear photograph of the defective section and/or the section in question may be required for replacement.

\* Never wax vinyl graphics. Do not spray graphics with a pressure washer. Avoid dripping or spilling gasoline or other toxic chemicals onto graphics. Graphics subject to this treatment may cause discoloration or peeling and will not be replaced under warranty. For added protection Slide Over® UV Decal Protectant & Conditioner is available from seller.

## TO INSURE A PROFESSIONAL INSTALLATION, WE RECOMMEND TO USE THE FOLLOWING:



Clean, Lint Free Cloth



**PRE-APP®** Pre-application  
(Surface Cleaner)



Scissors or Razer Blade  
(to cut out templates)



Plastic Squeegee



Masking Tape  
(To attach templates)



**SLIDE ON®** Application Gel  
(to insure a safe application)



Sharp Needle or Pin



**SLIDE OVER®**  
(UV Protectant & Conditioner)