2018 Ford Mustang V8-5.0L

Vehicle > Technical Service Bulletins

5.0L - MANUAL TRANSMISSION - INABILITY OR DIFFICULTY TO SHIFT INTO SECOND GEAR - BUILT ON OR BEFORE 15-NOV-2017

TECHNICAL SERVICE BULLETIN
5.0L - MANUAL TRANSMISSION INABILITY OR DIFFICULTY TO SHIFT
INTO SECOND GEAR - BUILT ON OR
BEFORE 15-NOV-2017

18-2083 20 March 2018

Model:

Ford
2018 Mustang

Issue: Some 2018 Mustang vehicles equipped with a 5.0L engine and a manual transmission built on or before 15-Nov-2017 may exhibit an inability or difficulty to shift the vehicle into second gear. This may be due to a stack-up tolerance issue between the transmission and the shifter.

Action: Follow the Service Procedure steps to correct the condition.

Parts

Part Number	Description	Quantity
FR3Z-7210-E	Gearshift Lever	1
W719298-S439	Bolt M12 X 56mm	3
FR3Z-4B496-B	Bolt And Washer, M10 x 1.5mm	3
W717822-S439	Bolt M10 x 19mm	2
TA-25-B	Motorcraft® Threadlock And Sealer	1

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description		Time
Description	No.	111116
2018 Mustang 5.0L Manual Transmission Coupe: Inspect And Replace The Gearshift	182083A	1.9
Lever (Do Not Use With Any Other Labor Operations)		Hrs.
2018 Mustang 5.0L Manual Transmission Convertible: Inspect And Replace The	182083B	2.2
Gearshift Lever (Do Not Use With Any Other Labor Operations)		Hrs.

Repair/Claim Coding

Causal Part:	7003
Condition Code:	42

Drive	Tool Name
1/4"	Power Tool
1/4"	Ratchet
1/4"	10" Extension
1/4"	10 mm Socket
1/4"	13 mm Socket
3/8"	Power Tool
3/8"	Torque Wrench
3/8"	Ratchet
3/8"	3" Extension
3/8"	10" Extension
3/8"	10 mm Socket
3/8"	13 mm Socket
3/8"	15 mm Socket
3/8"	13 mm Torque Extension
1/2"	Power Tool
1/2"	Ratchet
1/2"	Torque Wrench
1/2"	16" Extension
1/2"	13 mm Socket
1/2"	15 mm Socket
1/2"	18 mm Socket
	10 mm Wrench
	13 mm Wrench
	Medium Flathead Screwdriver
	Small Trim Tool

SERVICE PROCEDURE

- 1. Check the vehicle build date. Was the vehicle built on or before 15-Nov-2017?
- (1). Yes proceed to Step 2.
- (2). No this article does not apply. Refer to Workshop Manual (WSM), Section 308-03A for normal diagnostics.
- 2. Attempt to shift the vehicle into second gear. Is it difficult or not possible to engage second gear?
- (1). Yes proceed to Step 3.
- (2). No this article does not apply. Refer to WSM, Section 308-03A for normal diagnostics.
- 3. Replace the gearshift lever. Refer to WSM, Section 308-06A.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.